



## **COVID Alert Level 4 Notice : Container Detention Free-Time**

19 August 2021

Dear Customer,

Pacifica wishes to announce that during the period under which the New Zealand Government enforces a Level 4 COVID alert that container detention will be waived for Pacifica owned/leased equipment

Our standard free time conditions will recommence from the date the level of alert is reduced.

Refer following link to Pacifica container detention policy and tariff:

**<https://www.pacship.co.nz/container-detention-charges/>**.

Please be reminded that Pacifica has no control or influence on charges imposed by Port Authorities. For inquiries regarding port storage or demurrage, these should be directed to the relevant Port Authority.

The Pacifica team in New Zealand remain committed to providing supply chain solutions and mitigating health & safety risks. We appreciate your on-going support and co-operation during these challenging times.

Please contact your local Pacifica representative if any questions.

Keep safe and stay healthy

Kind regards  
Pacifica Shipping



## **COVID Alert Level 4 Notice - Late Cancellation Fee Waiver**

19 August 2021

Dear customer

Firstly, we hope you are keeping safe and staying healthy.

Pacifica acknowledges that many of our customers will be impacted by the ability to manufacture goods, pack containers and/or receive cargo during the current Alert Level 4 lock-down period.

While these restrictions remain Pacifica will suspend late cancellation fees with immediate effect.

Demand for coastal capacity remains high so please keep us informed of changes to your existing bookings in order we can release space to other customers requesting additional slots. Our primary concern is everyone's well-being and we will be as flexible as possible to alleviate stress and pressure within the supply chain process so please let us know how we can be of further assistance.

Please communicate through the usual channels with your team at Pacifica and refer to our website ([www.pacship.co.nz](http://www.pacship.co.nz)) for further updates.

Stay safe and look out for each other

Kind regards  
Pacifica Shipping